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 Business Hours: Mon-Fri 9am-5.30pm. Sat 9am-2pm



# REPAIR CHARGES >

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v3009



## P3 DESKTOP COMPUTERS (excluding parts)\*

Standard Repair Charge (per hour).....	£29.00
Software Wipe & Reload / Virus & Spyware Removal (per hour).....	£29.00

## NON P3 DESKTOP COMPUTERS (excluding parts)\*

Assessment Charge/Insurance Quote (applicable if no repair is undertaken).....	£20.00
Standard Repair Charge (1st hour).....	£39.00
Standard Repair Charge (2nd & subsequent hours).....	£29.00
Software Wipe & Reload / Virus & Spyware Removal (1st hour).....	£39.00
Software Wipe & Reload / Virus & Spyware Removal (2nd & Subsequent hours).....	£29.00
Charge For Updating Drivers.....	£15.00
Charge For Fitting Components Purchased From P3.....	£15.00

## NOTEBOOK COMPUTERS (excluding parts)\*

Assessment Charge/Insurance Quote (applicable if no repair is undertaken).....	£20.00
Standard Repair Charge - HARDWARE FAULT (1st hour).....	£49.00
Standard Repair Charge - HARDWARE FAULT (2nd & subsequent hours).....	£39.00
Standard Repair Charge - SOFTWARE FAULT (1st hour).....	£39.00
Standard Repair Charge - SOFTWARE FAULT (2nd & subsequent hours).....	£29.00
Charge For Fitting Memory Purchased From P3.....	£15.00

## PRINTERS (excluding parts)

Inkjet / Dot Matrix Assessment Charge (if no repair is undertaken).....	£10.00
Inkjet / Dot Matrix (1st Hour).....	£30.00
Inkjet / Dot Matrix (2nd & subsequent hours).....	£25.00
Laser Assessment Charge (if no repair is undertaken).....	£15.00
Laser (1st hour).....	£45.00
Laser (2nd & subsequent hours).....	£35.00

## ONSITE CHARGES

Home User - Engineer Callout (1st hour).....	£50.00
Home User - Engineer Callout (2nd & subsequent hours).....	£35.00
Business User - Engineer Callout (1st hour).....	£75.00
Business User - Engineer Callout (2nd & subsequent hours).....	£60.00

\*P3 Computers are not responsible for any data loss howsoever caused while a computer is in our possession. Customers will be notified by an engineer if the repair time over runs the 1st hourly charge rate. Virus & Spyware problems are the responsibility of the customer and will be chargeable every time the computer is booked in. We reserve the right to change prices and services without notice. E. & O.E.